

Rule amendments and Covid-19 policy

7 October 2020

We will follow all government guidelines to enable us to be a safe and relaxing environment. The Club's aim is to manage the interaction between the staff with our members. We will ensure that there is appropriate risk mitigation in place to protect from transmission of the virus. The existing House Rules and Club Rules still apply except where changes have been made as follows:

Guests and Signing in

Members are required to wear a **face covering** when entering and moving around the building. You can remove the mask while you are seated at your table.

To ensure that we are able to appropriately mitigate the risks and suitably maintain the 'test and trace' as requested by the government all members are required to sign in on arrival. Please **enter through the main door and make your way to the bar** where you will be greeted, signed in and shown to your table or directed outside. Smartphone users can also **scan the Government QR code**.

At present we are allowing a maximum of **TWO SOCIAL GUESTS** per adult member.

There are **NO SWIMMING OR TENNIS GUESTS** permitted at this time.

Social distancing at the Club will follow the government guidelines as follows:

We are adhering to the government 'rule of six'.

At the Club, as with other venues, you may meet in groups of six or less (including children) inside or outside. These groups must not mix socially or form larger groups.

You are not allowed to mingle at St Julians with other members outside the group of six you are with, even if you see other people you know.

Social distancing with people not in your household still needs to be observed wherever possible at 2m.

Opening hours

Club facilities are available from **8am to 8pm**

Club premises close no later than **10pm**

Restaurant opening hours

- Breakfast is served 8:30am to 11:30am daily
- Daily Menu is served 12 noon to 8pm Monday to Sunday
- Specials are served 12 noon Sundays

Swimming pool opening hours

Main pool is open 8am to 7:30pm daily *during October*

For swimming lengths only from 8am to 10am

For leisure swimming from 10am to 7:30pm

Slide & paddling pool are *not heated during October* but are open from 10am to 7pm

Tennis court opening hours

8am to 8pm daily Last tennis booking slot is 7pm to 8pm.

Swimming pools

The maximum capacity is 18 members at any one time in the main pool.

The maximum capacity is 6 members at any one time in the slide pool.

- All existing pool rules must be adhered to whilst swimming
- You must book a half hour slot either by telephone after 8am on the day or when you arrive at the Club at the welcome desk.
- Members are required to self-manage their allocated time slot.
- Adult members must supervise their children while in the swimming pools and must ensure that children follow both the one-way system and social distancing.
- Only one child is allowed on the slide frame at any time. Parents must organise their child's use of the slide and slide pool accordingly.
- Parents are required to ensure that their children observe the 2m social distancing rule when using the paddling pool.
- Please observe social distancing guidance whilst in the pool area. Please adhere to the distancing markers at the pool side and follow any one way system as indicated.
- Entrance to the pool area is via the main gate and exiting the pool area is via the second gate (next to the slide pool).
- Hand sanitisers are available upon entry and exit of the pool area, at the kiosk and by the toilets. You must sanitise your hands prior to entry to the pool area.
- Only one family may access the toilets at a time. Children must be accompanied by an adult when using the toilet facilities.
- Toilets and changing areas are checked and cleaned regularly.
- To avoid virus contamination do not leave any clothing in the changing rooms.
- Please shower before using the swimming pools.
- Access to the swimming pool is controlled with a keypad security gate. Full and Country members will be given a code to access the pool area. This code is for adult use only.

Children must be accompanied and carefully supervised when accessing the pool area and whilst swimming.

- The benches at the poolside are for adults who are supervising children swimming. Please leave them for this purpose.

The Ice Cream Kiosk *is closed during October and due to re-open in May 2021*

- A perspex screen is in place to provide a barrier between staff and member.
- The kiosk attendant follows a stringent cleaning and hygiene regime.
- You must use the social distancing lines in place when accessing the ice cream kiosk.
- Children will not be served at the kiosk without an adult present.

Bar and Restaurant

- We are only offering **table service only** in the house and on the bar lawns and terrace for those who would like to have a drink or dine with us. **If demand is high**, you will be restricted to a **two hour slot** for your table, after which time you are welcome to retire to the gardens.
- If you book an outside table and the weather is inclement, we cannot, unfortunately, guarantee to transfer you to an inside table due to government stipulated limits on the number of people allowed inside the house.
- You may **telephone in advance** to book a table inside or outside or we can organise it when you arrive at the Club. To avoid disappointment, it is recommended that you book for weekend dining.
- We are following the '**Rule of Six**' so we can accommodate **people from different households** on one table inside or outside up to **a maximum of six**.
- Door and windows are kept open to improve ventilation within the Club rooms.
- Social distancing of tables is 2m.
- **There is no service from the bar.** Waiting staff will come to you at your table.
- We also have takeaway options on the menus if you would like to enjoy food and drinks from the Club in the gardens and pool area (or to take home). There is no need to approach the bar to order, please sit at a bench on the bar lawn or speak to a member of waiting staff outside to place your order.
- **You are very welcome to bring a picnic** to enjoy in the further grounds. Picnics are not permitted on the bar lawns, terrace, or picnic benches. You are required to maintain social distance while picnicking and remain respectful of other members.
- Waiting staff wear face visors and increase the frequency of hand washing, including before and after touching any plates or interaction with customer. We have used

mitigating risk measures, to move to 1m of social distancing between waiting staff and member.

- Bar staff work side by side in teams. Perspex screens are in place to separate bar staff from members. There is a stringent cleaning regime within the bar for high use shared equipment, including tills and card machines. Staff wash hands frequently.
- We are encouraging **contactless payment** where possible. Card machines are disinfected after use.
- Waitresses have aprons and wash all uniform daily at 60 degrees. All tops are short sleeve or ¾ length to facilitate appropriate cleaning of hands and wrists. Staff do not wear unnecessary jewellery on hands and wrists.
- The highest levels of hygiene is being followed for the protection of staff and members. Staff frequently clean high use areas including door handles, surfaces, and toilets.
- Each table, menu and reusable condiment containers are thoroughly cleaned and disinfected after use. Cutlery and condiments are provided when food is served.
- **Menus are easily accessible online**, and a printed menu is available in a wipe clean format.
- There is no indoor play area. However, St Julians provides children with single use colouring sheets and crayon packs to keep upon request.
- **Children must be supervised** while at St Julians and it is the parent's responsibility to ensure that they are following social distancing guidelines.
- Staff who feel unwell will stay at home and not attend the Club.

Tennis Courts

- The tennis courts are available for booking from 8am to 8pm, in one-hour slots. Last booking 7pm.
- When booking a court, you will be asked to name all persons playing. Please remember that tennis is for members only so NO GUESTS are permitted at this time.
- Gates are locked open and sanitisers are at entrances for members use.
- Please telephone to book a court or book in person at the welcome point.
- If you are unable to come for your booked session please call and cancel.

Gardens and Play Areas

Once you have signed in you will be directed outside by a member of staff . Members are required to appropriately socially distance in the grounds as per government guidelines. We ask that you respect other members when choosing a position for your picnic.

- Adults are responsible for supervising their children at all times and should follow social distancing guidelines.

- Please follow instructions on the signage in the gardens and play areas.
- In the event of adverse weather conditions, members cannot seek shelter indoors unless social distancing can be maintained.
- A member of staff at the welcome point will be able to assist you if you would like a table.

Use of inside space at St Julians

A one-way system is in place for the inside of St Julians.

- The welcome point is near the bar so please enter the Club through the main door and make your way to the bar.
- Please exit the Club to the garden via the bar door on the decking.
- There are arrows and signage to assist you.
- Our toilets are cleaned regularly, and we ask that only **one person/family** use each toilet at a time.
- We have provided a queue management for the toilets and we ask that members are respectful of social distancing.
- Children must be accompanied by a parent when using the toilet facilities.
- Toilets are cleaned at a high frequency.
- Antibacterial soaps, disposable hand towels and air dryers are available in the toilets. Please read and follow the handwashing guidelines.

Health, hygiene and cleaning

- Hand sanitizers are available at entry points and throughout the Club for use by members. Members are reminded that a high level of hygiene is expected.
- Do not visit St Julians if you are feeling unwell and / or you have any symptoms of COVID-19 and follow the existing government guidelines for self-isolation.
- We ask that only one person/family use each toilet at a time. Please enter the Club through the side door to access the toilets and follow the one-way system to exit the building.
- A stringent cleaning regime has been put in place for the whole Club, inside and out.

All of the measures we have put in place will also rely on us all working together to make St Julians a safe environment.

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To be reviewed regularly